

# Frankfurt Kurnit Klein + Selz PC

488 Madison Avenue, New York, New York 10022

T (212) 980 0120 F (212) 593 9175

To

Virtuoso Global Memberships

From

Richard B. Heller, Esq.

CC

Date

September 8, 2016

Re:

SURE TRAVKOR AFRICA/EPA (Pty.) Ltd. / Nicholas Leonsins

## Memorandum

In July 2015, my wife and I decided to plan a trip to South Africa in 2016 to celebrate our 30<sup>th</sup> wedding anniversary.

At that time, I was referred to Nicholas Leonsins at Travkor.

Over the next eleven months, Nicholas and I maintained frequent correspondence by email. During that period, Nicholas comprehensively raised questions about our personal interests, dietary requirements, travel schedule, housing requirements, projected cost parameters and overall goals and objectives for the trip, among countless other issues and considerations. He timely responded to my many questions in a professional and helpful manner. Nicholas generated numerous tentative itineraries along with cost projections so that my wife and I felt totally comfortable with every aspect of the planning of this trip from our departure from New York to our return two weeks later.

When we finally embarked on our trip at the end of May 2016, our holiday was flawless. All ground and air transportation, hotel accommodations and daily tour guides in Johannesburg, Sabi Sands and Cape Town, went well. We were thrilled with

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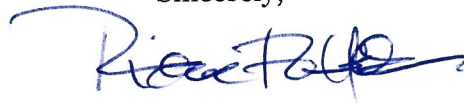
all the hotels and tourist sites Nicholas had recommended and with the various people who took care of us as drivers/tour guides.

Our only surprise during this trip was to find Nicholas himself waiting to greet us in the lobby of the Saxon Hotel in Sandton upon our arrival after a 15 hour flight from New York City. It was a further example of the meticulous personal touch that Nicholas brings to his work.

We strongly recommend Nicholas and his Travkor team to Virtuoso and hope that you will continue to work with him in South Africa.

Best regards.

Sincerely,

A handwritten signature in blue ink, appearing to read "R.B.H.", with a stylized flourish extending to the right.

R.B.H.